



Impact of Data Management on your Enterprise Bottomline

Dr. Suresh Agrawal, Founder & CEO

Offsite Management Systems LLC, Houston, TX, USA Houston Summit – 14:00 Session









Presentation Overview



- Concept of data & business process collaboration
- Types of Data, Collection and Management
- Journey from Data Management to Digital Transformation
- Factors affecting the bottom-line
- Case Study Downstream Oil Refining Industry
- Success Story





Data & Process - Pillars of the Enterprise



BUSINESS INFRASTRUCTURE





Marriage between Data & Process in the **Downstream Refining Industry**

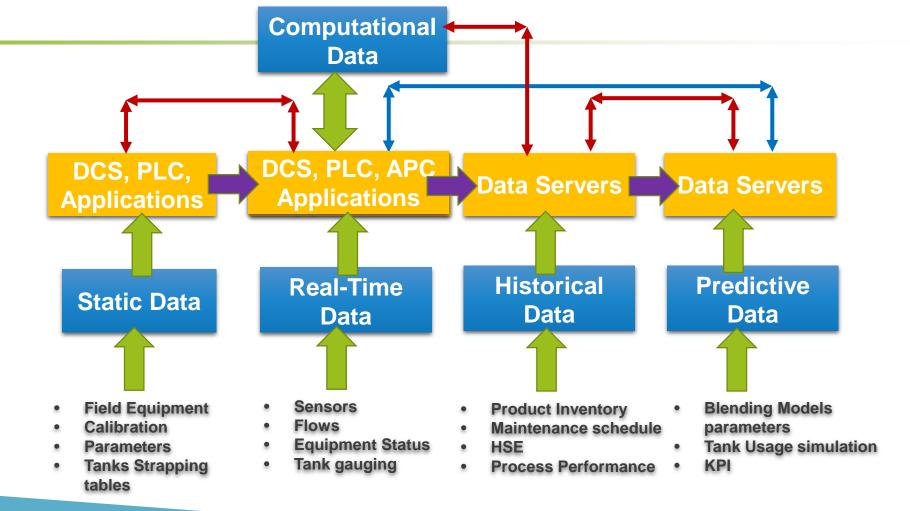
DATA PROCESS Crude Assav **Process Governs Data** and Product **Specifications** Data Reconciliation Lab analysis and online Equipment analyzers Status data **Tanks** gauging Avdrocarbon Real-time Planning and and Scheduling Historical Data **Data Controls Process** Flow Measurements





How is Data collected in the Process **Industry**



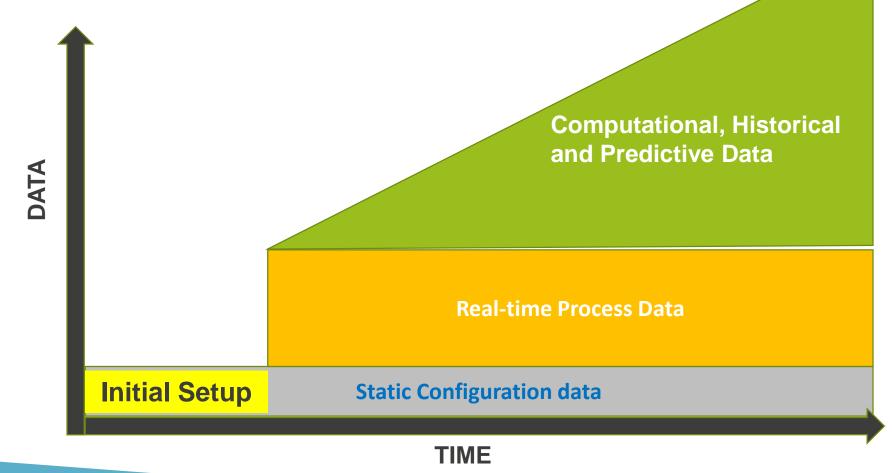






Generating a dataset over time...









Management, Transformation & Analytics



Data Management



Digital Transformation



Data Analytics

Define, discover, collect, validate and manage databases

- Align, optimize people and processes
- Implement and manage business rules

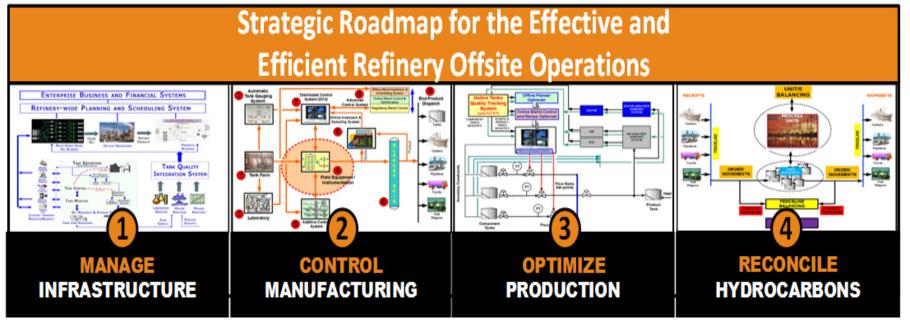
- Visualize Data
- Track performance
- Reconcile
- Correct data collection





How Enterprise bottom-line is affected?











Case Study – Business Case



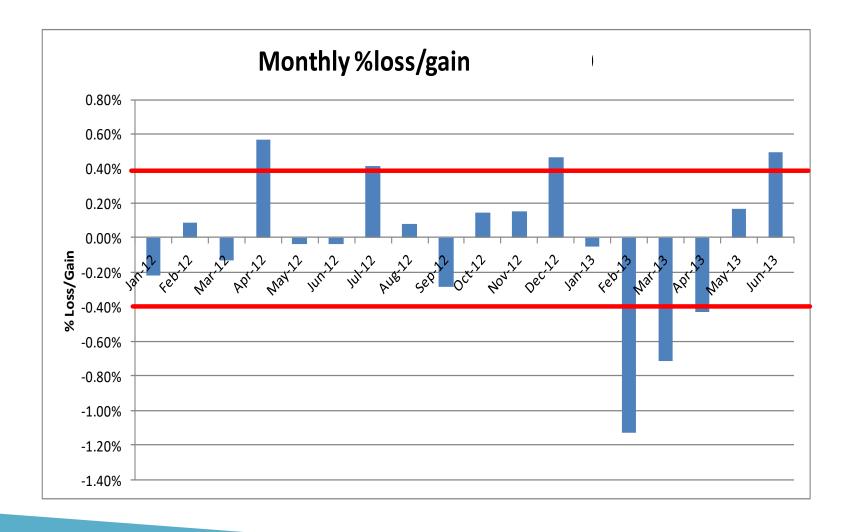
- 10 refineries with crude capacities ranging 150-450KB/day were averaging oil loss of 1.2-1.50% (industry average is 0.40-0.60%) and at times even showing positive mass gains.
- The refineries had reasonable automation of infrastructure (ATG, Oil Movements, etc.), but data management, digital transformation and data reconciliation was at minimum or none level.
- Potential benefits Recognized 25% reduction in the oil loss would benefit the each of refineries between 1 to 8.5 M\$/Year which would outweigh any soft or hard investment.





Hydrocarbon Loss Management



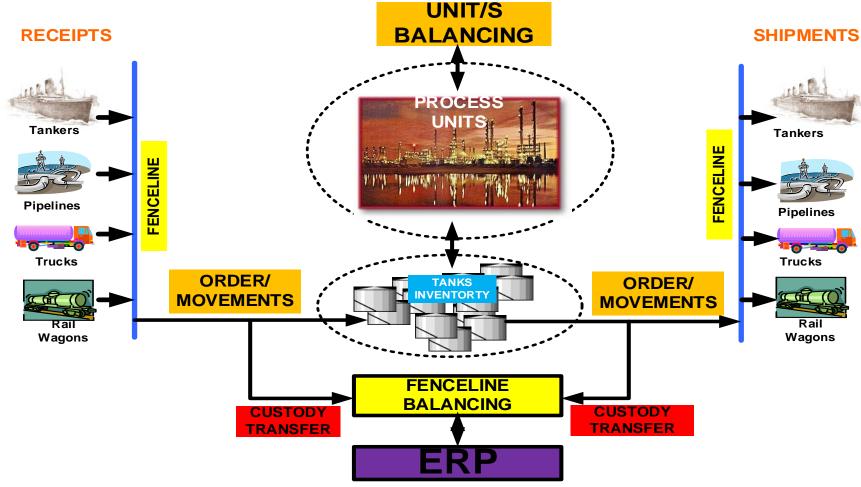






What were the process areas of Focus?









Problems Discovery phase revealed



- Poor Data Management and/or Integration
- There was no commonality between the databases from vendors
- Required multiple interface to transfer data between these databases
- Lack of data quality checks
- Lack of training to use data effectively and efficiently
- Operations were manually managed and later entered on paper
- Oil loss reconciliation took 2+ weeks and 3+ accountants to produce reports
- Lack of management interest and/or ignorance of potentially recognized benefits from reduction in losses





Solutions Recognized and Proposed



Investment commitment in

- 1. Tank Inventory Management System
- 2. Oil Movement Management System (No Movement Control Automation, still some manual intervention required)
- 3. Mass Reconciliation Software (Sigmafine)

Data Management and Digital Transformation

- 1. Integrate database from all sources
- 2. Implement data quality checks in near-real time
- 3. Develop business Rules and procedures
- 4. Daily hydrocarbon management improved the quality of data
- 5. People Training





And then there is this Data Analytics...



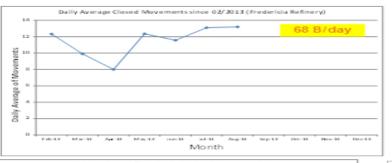
- Data management has no use unless we can create a window into it
 - Data Analytics
- Data analytics should not be mere pretty Excel charts and/or tables
 - Must give insight into business processes to help make decisions.
 - Data Analytics must be usable: condition for the purpose
- Some Examples...



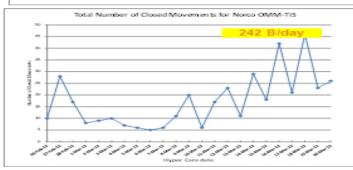


Oil Movement KPI across Refineries



















Final Success Story



- Integration of databases and commonality made data available in near real-time
- Oil loss was being reconciled on daily basis rather than on monthly basis almost near-real time by reconciliation tool (Sigmafine)
- New Business Rules and procedures were implemented for information flow, data quality checks and data reconciliation
- Significant reduction in oil loss was achieved
- Operators, engineers and accountants were given extensive training





Summary



- Refinery operations require and generates a huge amount data for their effective and efficient executions
- Sources of data varies from vendors, formats and openness for interface and integration for a coherent system
- Lack of effective and efficient data governance severely affect the process operations and enterprise bottom-line
- Data availability in real-time and historical archival is a must for business decision, analysis, analytics and dash board applications across the enterprise



Questions?



- Raise a hand
- Wait for the microphone
- State your name, title and company





Presenter





- ✓ Dr. Suresh Agrawal
- ✓ Founder & CEO
- ✓ Offsite Management Systems LLC,
- ✓ s.agrawal@globaloms.com



Mark Wen.



